

## Introduction

> his report presents the results of a survey of supply management practitioners and professionals conducted by Institute for Supply Management ${ }^{\oplus}\left(I S M^{®}\right)$ during February 2014 . Respondents were asked to report salary information for the 2013 calendar year.
> The information collected from the survey is reported here. The data are broken down into various categories where that information was thought to be of interest. Caution should be taken when examining the various breakdowns, as low response rates in some categories may make the information less reliable. Items marked with a (*) indicate that three or fewer responses were received for this category and are not reported. Demographic information for all respondents is provided at the end of this report.

## Salary Data

The average annual compensation for supply management practitioners who responded to the survey was US $\$ 101,608$ (which includes only base salary received before taxes and deductions). The average salary for the men who responded was $\$ 112,677$, compared with $\$ 87,071$ for women respondents. The median salary was $\$ 88,000$, with the average of the top 5 percent highest-paid respondents being $\$ 298,420$. In all, 38 percent of respondents reported earning $\$ 100,000$ or more. The average salary is broken down by a number of different variables in the tables and charts that follow.


## Average Salary by Position



## Average Salary by Years of Work Experience

|  | Total | Men | Women |
| :--- | ---: | ---: | ---: |
| 4 years or less | $\$ 72,119$ | $\$ 80,409$ | $\$ 65,647$ |
| $5-8$ years | $\$ 85,689$ | $\$ 91,366$ | $\$ 79,122$ |
| $9-14$ years | $\$ 91,863$ | $\$ 100,061$ | $\$ 81,620$ |
| $15-19$ years | $\$ 109,662$ | $\$ 123,086$ | $\$ 91,561$ |
| 20 years or more | $\$ 113,852$ | $\$ 124,156$ | $\$ 96,793$ |



## How the Survey Was Conducted


or the ninth year in a row, ISM has collected salary and job information from supply management professionals. The survey was conducted during the first two weeks of February 2014. A random sample of customers (including both members and nonmembers) was pulled from ISM's database. An email invitation requesting participation in the survey was then sent to these customers. Four reminders were sent to individuals who had not yet completed their survey as of the time the reminder was scheduled to send. As an incentive to participate, individuals were offered the opportunity to enter a drawing for \$IOO gift cards. Respondents were asked to report compensation information for the 2013 calendar year. Compensation included wages, bonuses, and stock options (each stated separately) received before taxes and deductions. In all, a total of 2,316 usable responses were received, representing a net
response rate of 8 percent. For the third time, respondents were asked if they were employed for the full year. Sixty-six, or 2.8 percent, of the respondents indicated they were not employed for the full year (compared with 4 percent in 2012). The results posted exclude those not employed for the full calendar year of 2013.

Graphical and tabular reports on the results of this survey are available on the ISM website. A brief summary of the results is available to the general public, while a detailed report is available at no charge to ISM members. Nonmembers may purchase the detailed report for $\$ 249$. The reports can be accessed in the ISM Career Center at www.ism.ws.

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## Average Salary by Highest Level of Education Completed

|  | Total | Men | Women |
| :--- | :---: | :---: | :---: |
| High school | $\$ 67,484$ | $\$ 79,241$ | $\$ 62,259$ |
| Some college | $\$ 80,228$ | $\$ 88,461$ | $\$ 73,359$ |
| Associate's degree | $\$ 78,340$ | $\$ 85,029$ | $\$ 73,733$ |
| Bachelor's degree | $\$ 98,079$ | $\$ 107,992$ | $\$ 84,532$ |
| Master's degree | $\$ 121,475$ | $\$ 128,232$ | $\$ 107,778$ |
| Doctorate degree | $\$ 116,617$ | $\$ 117,637$ | $\$ 115,256$ |




## Average Salary by Major of Those With a College Degree

|  | Total | Men | Women |
| :--- | ---: | :---: | ---: |
| Liberal Arts | $\$ 99,313$ | $\$ 107,767$ | $\$ 90,247$ |
| Engineering or Technology | $\$ 116,215$ | $\$ 119,793$ | $\$ 103,204$ |
| Business, other than |  |  |  |
| Supply Management | $\$ 110,574$ | $\$ 120,801$ | $\$ 93,666$ |
| Supply Management/ | $\$ 101,794$ | $\$ 106,328$ | $\$ 93,431$ |
| Supply Chain Management | $\$ 98,492$ | $\$ 111,237$ | $\$ 85,923$ |
| Other |  |  |  |
|  |  |  |  |
|  |  |  |  |

## ISM9's 2014SALARY SURVEY



## Average Salary by Position and Spend Category Responsibility (Thousand \$)



Average Salary by Position and Business Processes/Components of Supply
 Management Responsibility (Thousand \$)

| Experienced |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Pro | Manager | Director | V.P. | Chief |
| Business planning | 116.0 | 93.3 | 99.2 | 146.9 | 191.0 | 249.9 |
| Contract management | 109.2 | 82.8 | 106.2 | 150.0 | 191.0 | 299.7 |
| Cost/price management | 102.8 | 77.9 | 101.0 | 148.1 | 203.8 | 260.8 |
| Disposition/ investment recovery | 144.8 | 101.2 | 116.4 | 162.2 | 185.0 | 337.0 |
| Distribution | 117.1 | 70.2 | 97.0 | 141.4 | 203.1 | 343.3 |
| Finance | 100.5 | 78.3 | 94.6 | 112.5 | 173.8 | $\star$ |
| Global/international sourcing | 121.8 | 87.3 | 107.8 | 156.1 | 229.9 | 355.7 |
| Inventory control | 100.2 | 70.1 | 98.2 | 137.7 | 187.2 | 274.6 |
| Logistics | 113.2 | 76.2 | 102.6 | 153.0 | 209.9 | 303.2 |
| Market intelligence | 124.3 | 84.9 | 115.8 | 161.2 | 198.7 | 328.0 |
| Materials management | 101.8 | 72.7 | 101.1 | 138.1 | 186.7 | 213.6 |
| MRO/indirect | 110.3 | 73.8 | 102.2 | 148.9 | 201.3 | 264.2 |
| Operations | 109.0 | 80.7 | 104.8 | 141.7 | 206.5 | 夫 |
| Outsourcing | 112.5 | 78.2 | 104.6 | 145.7 | 210.6 | 336.5 |
| Packaging | 109.0 | 71.7 | 94.0 | 148.1 | 222.0 | 292.3 |
| Performance and measurements | 108.3 | 78.7 | 102.1 | 149.2 | 195.1 | 333.9 |
| Product/service development | 105.6 | 83.5 | 94.7 | 143.1 | 183.3 | * |
| Purchasing/ procurement | 100.0 | 77.2 | 101.6 | 143.6 | 202.3 | 294.9 |
| Quality | 102.6 | 73.9 | 97.8 | 151.4 | 201.1 | * |
| Receiving | 102.6 | 65.2 | 94.1 | 132.1 | 202.6 | $\star$ |
| Risk management | 112.8 | 85.6 | 106.8 | 155.0 | 183.0 | 327.6 |
| Strategic sourcing | 109.9 | 82.5 | 106.9 | 148.7 | 217.9 | 323.2 |
| Strategy development | 119.5 | 90.8 | 112.3 | 149.4 | 210.7 | 317.4 |
| Supplier diversity | 110.4 | 79.0 | 104.7 | 139.6 | 212.0 | 351.8 |
| Supplier relationship management | 105.8 | 79.5 | 103.3 | 146.8 | 194.1 | 308.6 |
| Sustainability/ social responsibility | 114.3 | 81.8 | 99.4 | 145.0 | 182.0 | 365.5 |
| Transportation/ traffic/shipping | 115.9 | 73.4 | 107.8 | 147.4 | 206.0 | 319.9 |
| Warehousing/stores | 111.8 | 72.3 | 97.2 | 148.2 | 196.6 | 250.8 |

Average Salary by Position and Dollar Amount of Annual Spend for Which They Are Responsible (Thousand \$)


## Average Salary by Industry

| Accommodation and food services <br> (hotels, food and drinking places) | $\$ 103,837$ |
| :--- | ---: |
| Agriculture, forestry, fishing and hunting | $\$ 150,770$ |
| Arts, entertainment and recreation (performing |  |
| arts, museums, amusement industries) | $\$ 79,617$ |
| Construction | $\$ 107,171$ |
| Educational services | $\$ 80,814$ |
| Finance and insurance | $\$ 115,495$ |
| Government/public administration | $\$ 78,889$ |
| Healthcare and social assistance | $\$ 92,438$ |
| Information (publishing, entertainment | $\$ 139,737$ |
| and service-provider industries) | $\$ 129,862$ |
| Management and administrative services | $\$ 99,800$ |
| Manufacturing | $\$ 121,529$ |
| Mining (includes oil and gas extraction | $\$ 107,179$ |
| and other mining) | $\$ 93,519$ |
| Professional, scientific and technical services | $\$ 104,869$ |
| Real estate and rental and leasing | $\$ 112,905$ |
| Retail trade | $\$ 105,726$ |
| Transportation and warehousing | $\$ 84,476$ |
| Utilities | $\$ 105,820$ |

## Average Salary by Total Annual Gross Revenue of the Organization

| Under $\$ 50$ million | $\$ 78,857$ |
| :--- | ---: |
| $\$ 50$ million $-\$ 499$ million | $\$ 86,732$ |
| $\$ 500$ million $-\$ 1.19$ billion | $\$ 109,232$ |
| $\$ 1.20$ billion $-\$ 3.99$ billion | $\$ 108,427$ |
| $\$ 4$ billion $-\$ 9.99$ billion | $\$ 110,558$ |
| $\$ 10$ billion or more | $\$ 119,534$ |




Average Salary by Geographic Region

| Pacific | $\$ 101,523$ |
| :--- | ---: |
| Mountain | $\$ 88,422$ |
| West North Central | $\$ 91,497$ |
| West South Central | $\$ 104,703$ |
| East North Central | $\$ 101,637$ |
| East South Central | $\$ 84,667$ |
| South Atlantic | $\$ 111,151$ |
| Middle Atlantic | $\$ 102,532$ |
| New England | $\$ 109,071$ |



| Alabama | $\$ 75,099$ | Montana | $\star$ |
| :--- | ---: | :--- | ---: |
| Alaska | $\$ 97,307$ | Nebraska | $\$ 96,159$ |
| Arizona | $\$ 92,313$ | Nevada | $\$ 78,811$ |
| Arkansas | $\$ 97,080$ | New Hampshire | $\$ 82,884$ |
| California | $\$ 107,554$ | New Jersey | $\$ 125,137$ |
| Colorado | $\$ 97,763$ | New Mexico | $\$ 83,270$ |
| Connecticut | $\$ 131,187$ | New York | $\$ 104,592$ |
| Delaware | $\$ 108,518$ | North Carolina | $\$ 117,607$ |
| District of Columbia | $\$ 115,254$ | North Dakota | $\$ 70,483$ |
| Florida | $\$ 98,584$ | Ohio | $\$ 96,577$ |
| Georgia | $\$ 109,855$ | Oklahoma | $\$ 89,304$ |
| Hawaii | $\star$ | Oregon | $\$ 75,762$ |
| Idaho | $\star$ | Pennsylvania | $\$ 95,666$ |
| Illinois | $\$ 118,011$ | Rhode Island | $\$ 82,883$ |
| Indiana | $\$ 93,695$ | South Carolina | $\$ 106,746$ |
| Iowa | $\$ 73,633$ | South Dakota | $\$ 73,459$ |
| Kansas | $\$ 83,038$ | Tennessee | $\$ 86,903$ |
| Kentucky | $\$ 90,271$ | Texas | $\$ 109,781$ |
| Louisiana | $\$ 89,541$ | Utah | $\$ 76,314$ |
| Maine | $\star$ | Vermont | $\$ 75,125$ |
| Maryland | $\$ 141,613$ | Virginia | $\$ 107,862$ |
| Massachusetts | $\$ 109,648$ | Washington | $\$ 98,625$ |
| Michigan | $\$ 104,101$ | West Virginia |  |
| Minnesota | $\$ 101,420$ | Wisconsin | $\$ 90,716$ |
| Mississippi | $\star$ | Wyoming | $\$ 95,520$ |
| Missouri | $\$ 91,960$ |  |  |

Items marked with a (*) indicate that three responses or fewer were received for this category and were not reported.

## Bonuses

Bonuses were earned by 62 percent of all respondents. The average bonus received was $\$ 18,680$, which represented about 18 percent of the total gross salary received. The average of the top 5 percent highest-paid bonuses was $\$ 127,634$. The value of any stock options received is reported separately. Information on bonuses received is broken down by different variables in the tables and charts that follow.

## Average Amount of Bonus (Before Taxes and Deductions, Excluding Stock Options)

\$ Amount \% of Gross Salary
Average
95th Percentile Average
Median

| $\$ 18,680$ | $18.4 \%$ |
| ---: | ---: |
| $\$ 127,634$ | $42.8 \%$ |
| $\$ 8,300$ | $9.4 \%$ |

## Percentage of Respondents Who Received a Bonus



## Bonus by Position



## Bonus by Years of Experience



|  | Percentage | \% of Gross Salary |
| :--- | :---: | :---: |
| 4 years or less | $63.0 \%$ | $11.9 \%$ |
| 5-8 years | $72.8 \%$ | $14.9 \%$ |
| 9-14 years | $63.9 \%$ | $17.1 \%$ |
| 15-19 years | $65.5 \%$ | $19.1 \%$ |
| 20 years or more | $57.0 \%$ | $20.8 \%$ |

## Criteria Bonus Is Based On



| Company results | $56.6 \%$ |
| :--- | ---: |
| Department/team results | $15.0 \%$ |
| Individual results | $25.2 \%$ |
| Other | $3.3 \%$ |

## Stock Options

While stock options were not included as a part of salary, they were earned by 11.3 percent of the respondents. The average estimated dollar value of the stock options received was $\$ 29,435$. The median was $\$ 12,600$. Information on stock options received is broken down by different variables in the tables and charts that follow.


## Average Estimated Value of Stock Options Received

| Average | $\$ 29,435$ |
| :--- | ---: |
| 95th Percentile Average | $\$ 204,429$ |
| Median | $\$ 12,600$ |

Percentage of Respondents Who Received Stock Options


## Stock Options by Position



## Stock Options by Years of Experience



## Additional Benefits Received



Respondents were asked to indicate the additional benefits they received beyond wages, bonuses and stock options. The percentage of respondents who selected each option is reported below.

| Accounting/tax services | $3 \%$ | Sabbatical | $3 \%$ |
| :--- | ---: | :--- | ---: |
| Association membership | $39 \%$ | Short-term disability | $72 \%$ |
| Child care | $5 \%$ | Stock options | $17 \%$ |
| Dental insurance | $86 \%$ | Tuition reimbursement | $68 \%$ |
| Elder care | $4 \%$ | Vehicle/vehicle allowance | $9 \%$ |
| Health club membership | $21 \%$ | Vision insurance | $76 \%$ |
| Health insurance | $95 \%$ | Wellness programs | $64 \%$ |
| Identity theft protection | $4 \%$ |  |  |
| Legal services | $14 \%$ |  |  |
| Life insurance | $83 \%$ |  |  |
| Long-term care insurance | $32 \%$ |  |  |
| Long-term disability | $69 \%$ |  |  |
| Paid maternity/family leave | $48 \%$ |  |  |
| Paid training/ |  |  |  |
| professional certification | $55 \%$ |  |  |
| Performance bonuses | $43 \%$ |  |  |
| Personal communication device |  |  |  |
| (cellphone, laptop, PDA, etc.) | $54 \%$ |  |  |
| Personal legal services | $13 \%$ |  |  |
| Pension/retirement plan/401(k) | $87 \%$ |  |  |
| or similar plan |  |  |  |



## Importance of Various Items in the Employment Decision

Respondents were asked to indicate the importance they place on the following items as they relate to their choice of job and employer. Fourteen job characteristics plus "other" were presented in random order and respondents were asked to rank as many as were important to them (a rank of 1 was most important). Wages was the highest-ranked characteristic, with an average ranking of 2.81 . The average ranks for each item are reported.

| Advancement opportunities | 5.95 | Organizational culture/ |  |
| :--- | ---: | :--- | ---: |
| Benefits package | 4.77 | work environment | 5.63 |
| Bonuses | 6.65 | Pension/retirement plan/401(K) |  |
| Educational opportunities | 9.3 | or similar plan | 5.47 |
| Financial stability of the |  | Wages | 2.81 |
| organization | 5.54 | Work environment | 6.19 |
| Health and wellness programs | 10.14 | Work/life balance | 4.73 |
| Job satisfaction | 3.87 | Work location | 6.57 |

Organizational commitment
to sustainability/social
responsibility programs 10.68

Other items of importance mentioned multiple times include telecommuting, flexibility and work environment.

## Demographics of Respondents

## Respondents by Position

|  | Total | Men | Women |
| :--- | :---: | :---: | :---: |
| Chief, Procurement/ <br> Supply Management/Sourcing <br> Vice President, Procurement/ | $1 \%$ | $78.90 \%$ | $21.10 \%$ |
| Supply Management/Sourcing <br> Director, Procurement/ <br> Supply Management/Sourcing | $3 \%$ | $73.70 \%$ | $26.30 \%$ |
| Manager, Procurement/ | $13 \%$ | $70.00 \%$ | $30.00 \%$ |
| Supply Management/Sourcing <br> Experienced Supply Management <br> Practitioner | $36 \%$ | $66.00 \%$ | $34.00 \%$ |
| Emerging Supply Management <br> Practitioner (8 years or less) | $31 \%$ | $49.10 \%$ | $50.90 \%$ |
| Other |  |  |  |



Other position titles mentioned multiple times include buyer, diversity manager and procurement manager.

Respondents by Who They Report To

| Chief Executive Officer or President | $6 \%$ |
| :--- | ---: |
| Chief Financial Officer | $5 \%$ |
| Chief Procurement/ |  |
| Supply Management Officer | $5 \%$ |
| Vice President, Procurement/ | $10 \%$ |
| Supply Management/Sourcing | $29 \%$ |
| Director | $31 \%$ |
| Manager | $7 \%$ |
| Other |  |

Multiple responses given for other include: chief operating officer (COO), senior vice president/vice president operations and senior director/vice president finance/ controller.

Respondents by the Dollar Amount of Annual Spend for Which They Are Responsible

| Less than $\$ 500,000$ | $10 \%$ |
| :--- | :--- |
| $\$ 500,000$ to $\$ 10.9$ million | $30 \%$ |
| $\$ 11$ million to $\$ 39.9$ million | $23 \%$ |
| $\$ 40$ million to $\$ 99.9$ million | $16 \%$ |
| $\$ 100$ million or more | $21 \%$ |



## Respondents by Years of Work Experience



## Respondents by Highest Level of Education Completed



## Respondents With a College Degree by Major



| Total | Men | Women |
| ---: | ---: | ---: |
| $2 \%$ | $31 \%$ | $69 \%$ |
| $10 \%$ | $43 \%$ | $57 \%$ |
| $7 \%$ | $41 \%$ | $59 \%$ |
| $48 \%$ | $58 \%$ | $42 \%$ |
| $32 \%$ | $68 \%$ | $32 \%$ |
| $1 \%$ | $57 \%$ | $43 \%$ |


| Liberal Arts | 10\% |
| :---: | :---: |
| Engineering or Technology | 9\% |
| Business, other than Supply Management | 58\% |
| Supply Management/Supply Chain Management | 13\% |
| Other | 11\% |

## Respondents by Certification

Overall, 57 percent of respondents reported that they held one or more certifications. The percentage of men with one or more certifications was 61 percent, and the percentage of women with one or more certifications was 39 percent. The percentage of respondents holding various certifications and the breakdown by gender is reported below.

| Certifications Total | Men | Women |  |
| :---: | :---: | :---: | :---: |
| Certified Professional in Supply Management ${ }^{\circledR}\left(\right.$ CPSM $\left.^{\circledR}\right)$ | 31\% | 63\% | 38\% |
| Certified in Supply Management ${ }^{\text {TM }}$ (CSM ${ }^{\text {TM }}$ ) | * | * | $\star$ |
| Certified Professional in Supplier Diversity ${ }^{\circledR}$ (CPSD ${ }^{\text {™ }}$ ) | 1\% | 50\% | 50\% |
| Certified Purchasing Manager (C.P.M.) | 61\% | 62\% | 38\% |
| Accredited Purchasing Practitioner (A.P.P.) | 7\% | 45\% | 55\% |
| Certified in Production and Inventory Management (CPIM) | 9\% | 65\% | 35\% |
| Certified in Integrated Resource <br> Management (CIRM) | 1\% | 56\% | 44\% |
| Certified Professional Contracts Manager (CPCM) | 1\% | 85\% | * |
| Certified Professional Public Buyer (CPPB) | 2\% | 35\% | 66\% |
| Certified Public Purchasing Officer (CPPO) | 1\% | 46\% | 54\% |
| Certified Professional Purchaser (CPP) | 2\% | 50\% | 50\% |
| Certified Supply Chain Professional (CSCP) | 4\% | 76\% | 25\% |
| Member Chartered Institute of Purchasing and Supply (MCIPS) | 2\% | 73\% | 27\% |
| Project Management Professional (PMP) | 3\% | 62\% | 38\% |
| Supply Chain Management Professional (SCMP) | 3\% | 64\% | 36\% |
| SCPro ${ }^{\text {™ }}$ (from CSCMP) | * | $\star$ | * |
| Other | 12\% | 61\% | 39\% |


\%


Multiple responses given for other include: Certified Management Accountant (CMA), Certified Materials Resource Professional (CMRP), Certified Public Accountant (CPA), Professional Engineer and Six Sigma Black Belt.

## Respondents by Spend Categories for Which They Are Responsible

| Capital equipment | $40 \%$ | Metals | $20 \%$ |
| :--- | ---: | :--- | :--- |
| Chemicals | $27 \%$ | MRO | $34 \%$ |
| Construction | $23 \%$ | Office equipment/supplies | $33 \%$ |
| Electronics, |  | Packaging | $27 \%$ |
| electrical components | $36 \%$ | Services | $31 \%$ |
| Food/beverages/perishables | $11 \%$ | Telecommunications | $17 \%$ |
| Fuel/energy/utilities | $16 \%$ | Transportation/logistics | $26 \%$ |
| Healthcare and related | $9 \%$ |  |  |
| Indirect goods | $32 \%$ |  |  |
| Information technology | $25 \%$ |  |  |
| Machinery | $23 \%$ |  |  |
| Manufacturing components/ |  |  |  |
| materials | $46 \%$ |  |  |
| Multiple responses given for other include: consulting, finished goods and print. |  |  |  |



## Respondents by Business Processes/ Components for Which They Are Responsible



| Business planning | $16 \%$ | Performance and measurements | $35 \%$ |
| :--- | ---: | :--- | :--- |
| Contract management | $52 \%$ | Product/service development | $10 \%$ |
| Cost/price management | $50 \%$ | Purchasing/procurement | $78 \%$ |
| Disposition/investment recovery | $6 \%$ | Quality | $19 \%$ |
| Distribution | $11 \%$ | Receiving | $16 \%$ |
| Finance | $5 \%$ | Risk management | $28 \%$ |
| Global/international sourcing | $29 \%$ | Strategic sourcing | $59 \%$ |
| Inventory control | $30 \%$ | Strategy development | $32 \%$ |
| Logistics | $23 \%$ | Supplier diversity | $31 \%$ |
| Market intelligence | $15 \%$ | Supplier relationship |  |
| Materials management | $33 \%$ | management | $64 \%$ |
| MRO/indirect | $26 \%$ | Sustainability/ |  |
| Operations | $16 \%$ | social responsibility | $13 \%$ |
| Outsourcing | $27 \%$ | Transportation/traffic/shipping | $17 \%$ |
| Packaging | $14 \%$ | Warehousing/stores | $17 \%$ |

Multiple responses given for Other include compliance and customer service.

Respondents by Gender


| Men | $58 \%$ |
| :--- | :--- |
| Women | $42 \%$ |

## Respondents by Race



| Hispanic | $5.5 \%$ |
| :--- | ---: |
| American Indian | $0.7 \%$ |
| Asian | $10.4 \%$ |
| Black | $5.5 \%$ |
| Caucasian | $78.2 \%$ |
| Pacific Islander | $0.8 \%$ |
| Other | $5.1 \%$ |

Hispanic is an ethnicity and not a race. Individuals of Hispanic origin may be of any race. Respondents were able to indicate identification with more than one race.

Respondents by Industry

| Accommodation and food services <br> (hotels, food and drinking places) | $1.2 \%$ |
| :--- | :--- |
| Agriculture, forestry, fishing and hunting | $0.7 \%$ |
| Arts, entertainment and recreation |  |
| (performing arts, museums, |  |
| amusement industries) | $0.5 \%$ |
| Construction | $2.3 \%$ |
| Educational services | $4.7 \%$ |
| Finance and insurance | $3.7 \%$ |
| Government/public administration | $4.7 \%$ |
| Healthcare and social assistance | $4.6 \%$ |
| Information (publishing, entertainment, |  |
| and service provider industries) | $1.2 \%$ |
| Management and administrative services | $0.8 \%$ |
| Manufacturing | $45.3 \%$ |
| Mining (includes oil and gas |  |
| extraction and other mining) | $5.1 \%$ |
| Professional, scientific and technical |  |
| services | $3.6 \%$ |
| Real estate and rental and leasing | $0.2 \%$ |
| Retail trade | $2.1 \%$ |
| Transportation and warehousing | $2.3 \%$ |
| Utilities | $6.6 \%$ |
| Wholesale trade | $2.1 \%$ |
| Other services, except government | $8.3 \%$ |

## Respondents by Total Annual Gross Revenue of the Organization

| Under $\$ 50$ million | $12 \%$ |
| :--- | :--- |
| $\$ 50$ million $-\$ 499$ million | $22 \%$ |
| $\$ 500$ million $-\$ 1.19$ billion | $12 \%$ |
| $\$ 1.20$ billion $-\$ 3.99$ billion | $14 \%$ |
| $\$ 4$ billion $-\$ 9.99$ billion | $12 \%$ |
| $\$ 10$ billion or more | $28 \%$ |

Respondents by Total Employees in the Organization

| Less than 100 | $5 \%$ |
| :--- | ---: |
| $100-499$ | $16 \%$ |
| $500-1,999$ | $16 \%$ |
| $2,000-4,999$ | $14 \%$ |
| $5,000-9,999$ | $11 \%$ |
| 10,000 or more | $39 \%$ |



Respondents by the Number of Employees
in the Supply Management Organization

| Less than 10 | $25 \%$ |
| :--- | :--- |
| $10-29$ | $19 \%$ |
| $30-79$ | $15 \%$ |
| $80-149$ | $11 \%$ |
| $150-499$ | $14 \%$ |
| 500 or more | $16 \%$ |

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[^0]:    *Note: Not all of the percentages of respondents add up to 100 percent, as every respondent did not answer every question on the survey.

